



How it works?

People will call our hotline to inquire about a service. Depending on the service they need, we will direct them by either scheduling an in-person appointment (at Maison D'Haiti), a virtual appointment or a telephone conversation to best meet their needs. In addition, we will have scheduled virtual and in-person workshops dedicated to different digital needs.

Alessia Di Sabato

Amanda Amari

Éric Nawar

Ilana Rosen

Sara Lozano-Franco

Saint-Michel - We're Here to Help

(Villeray–Saint-Michel–Parc-Extension)

What is it?

Our project is about implementing a sustainable learning process within the topic of digital literacy in the St. Michel area. The purpose is to help this community acquire different skills to help in their everyday life. We aspire to give a “helping hand” to this community and provide them with knowledge for their future.

What is new and distinctive about your project?

This project aims to introduce new ways for the individuals in this borough to become autonomous. It will allow them new ways to search for what they need by using the tools within their reach. The gap that we aim to fill is the digital divide in this area and to help the community acquire knowledge. Our project is different because we are not only a remote service but we are also a service that is in-person. This will accommodate more people and we strongly believe that this is the new advancement in technology.

Outcomes

Within this project, we intend for this community to become more comfortable using different types of video conferencing programs and basic computer skills such as: making an appointment with a doctor, basic online banking and how to work Microsoft Office, etc. The benefits within this program are demonstrated through our employees who carry the desired knowledge in this field of technology. Outcomes will be measured by participants filling out surveys after they are finished with the service.

